

Ten good questions to help you find a new support worker. Or stay with the one you have.

Answer these questions about your current support worker. Then add up your answers.

	Yes	No
1. Is your current support worker invested in the outcomes of the participant?	☐	☐
2. Is your support worker's company big enough to help in multiple areas but small enough to care?	☐	☐
3. Does your support worker pay attention to the little details?	☐	☐
4. Does your support worker just do the basics? Like appointments, groceries and going for a coffee. Is that all they do?	☐	☐
5. Will your support worker go the extra mile? Do they actively want to help in as many areas as possible?	☐	☐
6. Does your support worker make the most of their time?	☐	☐
7. Is your support worker held accountable for their time?	☐	☐
8. Does your support worker complete monthly reports and send them to your support coordinator to assist with your plan review?	☐	☐
9. Does your support worker engage with and support your plan review?	☐	☐
10. Does your support worker take a holistic approach and coordinate with all team supports?	☐	☐

We think these are the ten of the most important questions you can ask yourself about the performance of your support worker.

If you answered all ten yes, you should not only be happy about your support worker, you should be ecstatic. (Maybe we're already your support worker!)

If you answered only seven yes, you should give SEC some thought.

If you answered four or fewer yes, you deserve better support and should contact SEC.
If you would prefer to have your support coordinator reach out to us then please forward them our details.